



## EVERYDAY HEROES AWARD NOMINATION

We have EVERYDAY HEROES at GLWACH every day--those individuals who go above and beyond their duties to assure compassion and courage in the treatment of our patients. Recognizing these heroes is one way to say thanks. Below are the traits Everyday Heroes nominees should display.

**HOSPITALITY** – treat each person as if he or she is the most important person in our facility.

**ENTHUSIASM** – reflect a positive feeling in all we say and do.

**RESPECT** – display a regard for life, dignity and uniqueness of those served and those serving.

**OWNERSHIP** – take pride in what we do, feel responsible for the outcomes of our efforts, and recognize our work as a reflection of ourselves.

**EXCELLENCE** – consistently exceed our customer’s expectations.

**SENSITIVITY** – promptly respond to any of our customer’s inconvenience in a caring and compassionate way.

If you feel a MEDDAC or DENTAC employee is deserving of special recognition, take a few minutes to complete this nomination. You may deliver it to our Patient Representative in Room 134-47, email it to [glwach.solutions@amedd.army.mil](mailto:glwach.solutions@amedd.army.mil), or mail it to Commander, USA MEDDAC, ATTN: Patient Representative, 126 Missouri Avenue, Fort Leonard Wood, MO 65473-8952. Nominations will be accepted in any format.

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I AM A: PATIENT \_\_\_\_\_ VISITOR \_\_\_\_\_ EMPLOYEE \_\_\_\_\_ Today's Date: \_\_\_\_\_